

Convenience

One request from your organization gives you access to our expanding network of qualified interpreters.

Quality Control

Most of our interpreters have demonstrated their personal commitment to providing excellent interpreting services by earning national certifications and by complying with Pennsylvania registration requirements for interpreters.

(Sign Language Interpreter and Transliterator State Registration Act.)

Knowledge

Our company is interpreter owned, so we have firsthand knowledge and experience that we can share with you.

Convenience

Our online request form allows you to submit your request whenever it's most convenient for you. We're also available by phone, fax, and email.

Quality Control

Our interpreters have several years of professional interpreting experience and have attended workshops and conferences as part of their ongoing professional development.

Resource Management

We will keep you advised of any interpreter schedule changes. If one of our regular interpreters needs to take some time off, we will begin looking for a substitute immediately and will notify you of any arrangements we make.

Knowledge

We are aware of interpreting standards and know what interpreters need to do their jobs well.

Convenience

We'll work with your billing department to find the most effective billing process. Typically, we submit a detailed invoice for services rendered on a weekly or biweekly basis.

Quality Control

We can arrange for on-site observations to ensure the quality and professionalism of any of our interpreters.

Resource Management

We know where our interpreters are during the day and during the week. We will work to maximize the use of interpreters who are already in the area and available for assignments.

Convenience

Your organization makes one payment to us and we take care of making all the payments to each of the interpreters.

Knowledge

We will work with you to implement strategies that allow our interpreters to be optimally effective so that you can be confident that the interpreters working for your institution are doing the best job possible.